



NATIONAL CREDIT UNION ADMINISTRATION

WASHINGTON, D.C. 20456

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MAY 21 1985

Stanton R. Koppel, Esq.
VISA U.S.A., Inc.
P.O. Box 8999
San Francisco, CA 94128

Dear Mr. Koppel:

This is in reply to your letter dated April 25, 1985, to Robert Fenner concerning the authority of Federal credit unions (FCU's) to provide Emergency Card Replacement Service to VISA Premier cardholders. The service would be provided to members of the FCU as well as nonmember cardholders. This program provides a system whereby a cardholder who loses his/her card calls VISA and arranges to pick up a replacement card at a destination close to the cardholder, usually within 48 hours. The new card may be delivered through an office of another issuer (financial institution other than the one that issued the VISA card to the cardholder). The office performs various functions to assure that the proper person is receiving the replacement card, and is compensated for its service pursuant to VISA rules. Your letter refers to a prior opinion of this Office (June 26, 1984, letter to Stanley P. Spence, Esq., Tinker Credit Union) wherein we opined that an FCU could provide cash advances to nonmember cardholders pursuant to the VISA Cash Advance program.

For the same reasons as stated in our June 26, 1984, letter, it is our opinion that an FCU is authorized to provide a replacement card to a nonmember cardholder. Here again is a situation in which, pursuant to an agreement among VISA card issuers, a service, as outlined above, is provided to eligible cardholders. It is clear that the benefits of this service will be available to FCU members that comply with the terms of the program. Providing such service to nonmember cardholders under a reciprocal type of agreement would, in our opinion, be within the incidental powers of an FCU (12 U.S.C. §1757(15)) in providing lines of credit (e.g., credit cards) to their members.

I hope we have been of assistance.

Sincerely,

STEVEN R. BISKER
Assistant General Counsel

FOIA Vol I C. 14.

cc: All RD's